ZAGORAGPS

User Guide

Track your vehicles live, look back at every trip, get alerts on your phone and lock the engine, all from the ZagoraGPS app.

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ZagoraGPS app version 1.4.1 · September 2026 · Pictures in this guide are simplified drawings of the app screens.

1 Quick start: 5 steps

New to the app? These five steps are all you need on day one.

1 Install

Install the ZagoraGPS app from the link your provider sent you, and open it.

2 Sign in

Enter the **server**, **username** and **password** you received, then tap **Sign in**.

3 Allow notifications

When the phone asks, tap **Allow**, so you get alerts such as ignition on, towing or SOS.

4 Find your vehicle

Open the **Map** tab. Tap your vehicle to see its speed, address and status.

5 Look back at a trip

Tap your vehicle → **History**. See where it drove and parked today, and replay the trip on the map.

What the colours mean

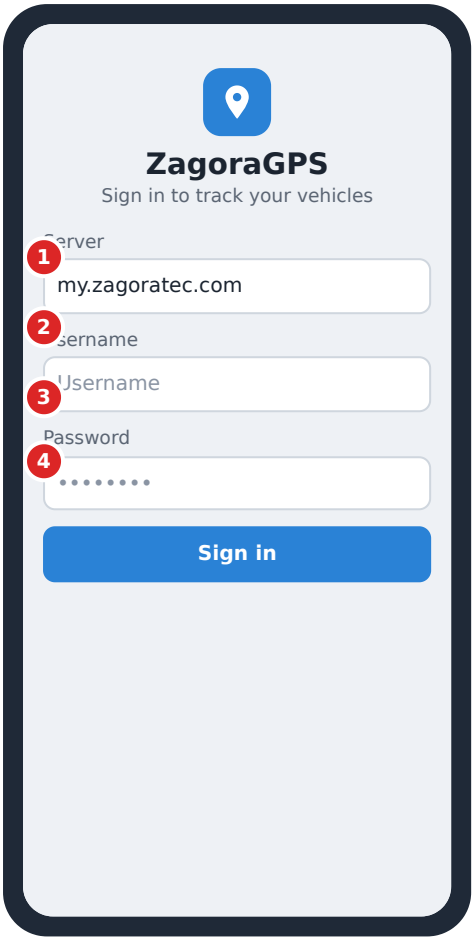
Colour	Status	Meaning
Green	Moving	The vehicle is driving right now.
Orange	Stopped	The tracker is online and the vehicle is standing still.
Grey	Offline	No recent signal from the tracker, for example in a garage without mobile coverage, or with the battery disconnected.
Light grey	No data	The tracker has not sent anything yet.

Next to the status you see for how long, for example *Stopped 2 h 15 min*.

Tip: share this page

This page is a complete quick start on its own. You can send it to drivers or family members who use the same account.

2 Signing in



1. **Server:** usually already filled in (*my.zagoratec.com*). Only change it if your provider tells you to.
2. **Username:** the account name you received.
3. **Password:** tap **Show** to check what you typed.
4. Tap **Sign in**.

You stay signed in, so next time the app opens straight to your vehicles.

Keep your password private

Anyone with your username and password can see your vehicles and, if your account allows it, lock the engine. Change the password in **Menu → Settings → Account** if you think someone else knows it.

Sign out: **Menu** → **Logout**.

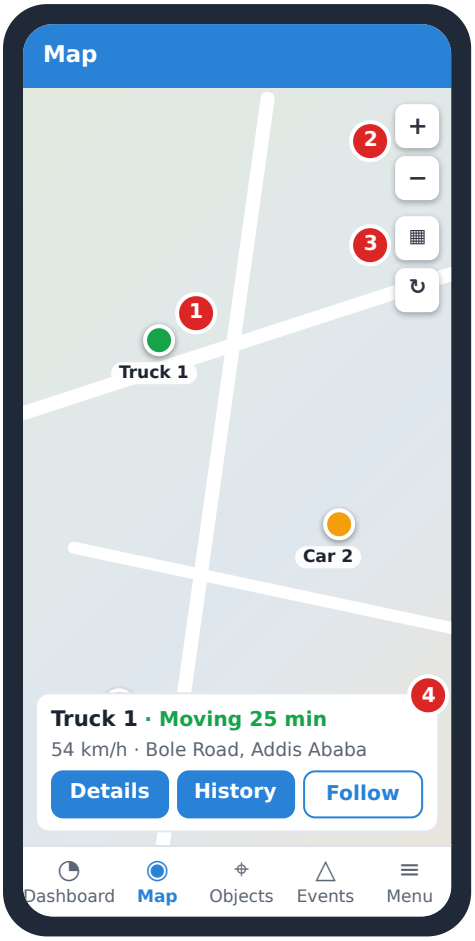
3 The five main tabs

At the bottom of the screen are five tabs. Tap one to switch.

Tab	What you find there
Dashboard	Summary of all vehicles: how many are moving, stopped or offline, mileage, odometer, recent events, tasks and maintenance.
Map	All your vehicles live on the map.
Objects	The list of your vehicles, with search and filters. Tap one for full details.
Events	Alerts from your vehicles: ignition, speeding, zones, SOS and more.
Menu	Places, History, Object control, Image gallery, Settings and Logout.

You can choose which tab opens first: Menu → Settings → Other.

4 Live map



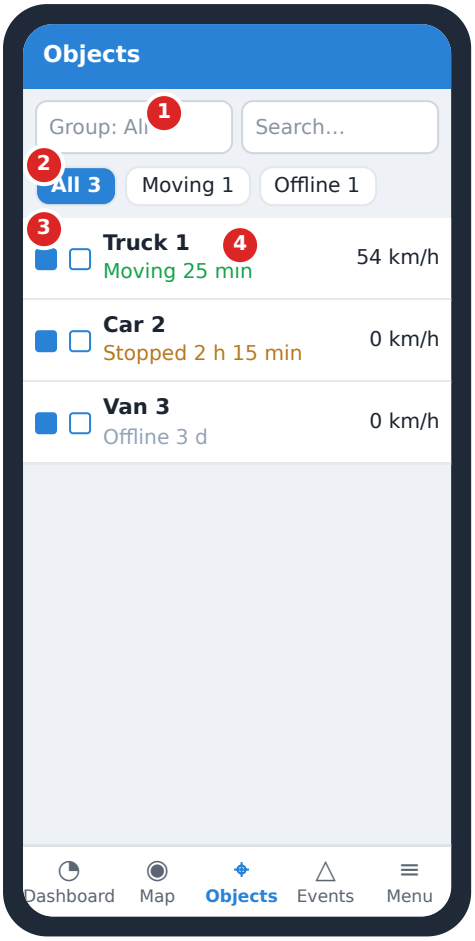
1. **Vehicles:** each dot is one vehicle, coloured by status (green, orange, grey). The arrow shows the direction it is driving.
2. **Zoom:** `+` and `−`, or pinch with two fingers.
3. **Map type and refresh:** switch between street map, satellite and terrain, or refresh the positions.
4. **Tap a vehicle** to open its card:
   - **Details**: everything about the vehicle (section 5).
   - **History**: today's trips (section 6).
   - **Follow**: the map keeps the vehicle in the middle while it drives.

> **Tip: follow one vehicle**
> Following is handy when you are waiting for a delivery or a family member. Tap **Follow** again, or the × on the banner, to stop.

Positions update automatically every 10 seconds while the app is open.

Places on the map: markers, routes and zones created by your company can be shown or hidden in **Menu** → **Places**.

5 Your vehicles



1. **Group and search:** find a vehicle by name, or show one group only.
2. **Filters:** *All*, *Moving* or *Offline*, with the count of each.
3. **Two tick boxes** on each row: the first shows or hides the vehicle on the map; the second makes the map **follow** it.
4. **Tap the name** to open the vehicle’s details.

Vehicle details

Shows the vehicle’s status, address, speed, ignition, odometer, engine hours, plate number and more. Below that:

- **Show on map** and **History** buttons.
- **Daily statistics:** route length, driving and stop time, top and average speed, with speed and mileage charts.
- **Recent events** (last 12 hours), **Recent tasks** and **Maintenance**.
- **Photo:** the latest picture, if your tracker has a camera.

You can choose which details are shown: Menu → Settings → Data list.

6 Trip history

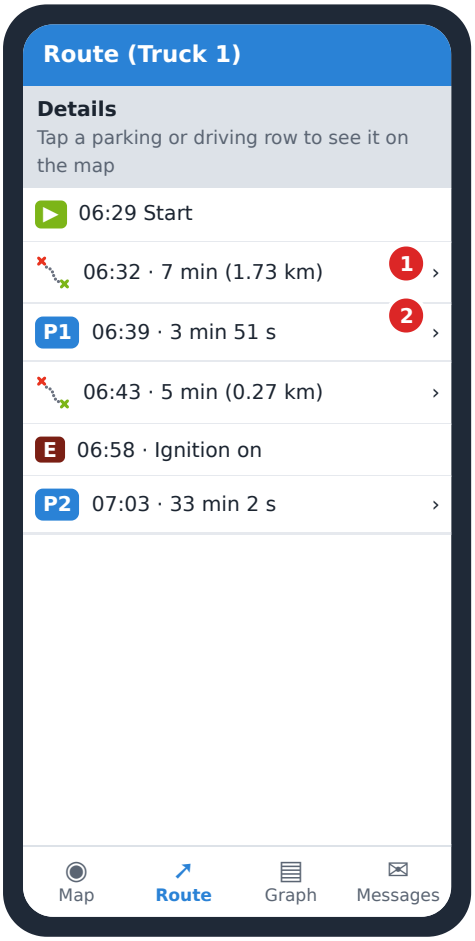
See where a vehicle drove and where it parked, replay the trip, and check speed.

Open history

- From a vehicle: tap **History** on its map card or details page, **or**
- **Menu** → **History**: choose the **vehicle**, the **period** (Today, Yesterday, Last 7 days, This month, or Custom dates) and the shortest **stop** to count as parking (for example more than 5 minutes). Tap **Show**.

The four history tabs

Tab	What it does
Map	The whole route in red, with **P1, P2 …** for parkings and **E** for events. Press ▶ to **replay** the trip; drag the bar to jump; tap **1×** to go 2×, 4× or 8× faster.
Route	Totals (distance, driving time, stop time, top speed, number of parkings) and a timeline of every drive, parking and event.
Graph	Speed, altitude and other readings over time. Choose up to three to compare.
Messages	Every position the tracker sent, with time, coordinates and speed.



See a drive or a parking on the map

1. **Tap a driving row** (red ×, dots, green ×): the map opens with that trip drawn in **violet**, with its distance, time, top and average speed, and the start and end addresses.
2. **Tap a parking row** (P1, P2 …): the map opens on the parking spot with a **pulsing blue ring**, and shows when the vehicle arrived and left, how long it stood there and the address.

Press ▶ on the map to replay from that moment. Close the card with × or tap the map.

> **Tip: checking a driver's day**
> Choose *Yesterday* and a stop of *more than 5 min*. The Route tab then lists every real stop with its address and duration, without short traffic-light stops.

7 Alerts and events

The **Events** tab lists alerts from all your vehicles. Choose *Last 12 h*, *24 h* or *7 days*. Tap an event to see more about it and to open the vehicle. Pull down to refresh.

Get alerts on your phone

1. Open **Menu** → **Settings** → **Notifications** and turn notifications **on**.
2. If the phone asks, tap **Allow**.
3. Under **Notify me about**, tick the alerts you want, for example *ignition on/off, towing, power cut, SOS, crash, harsh braking*.
4. Tap **Send test notification**. A test should appear within a few seconds.

Important on Android phones

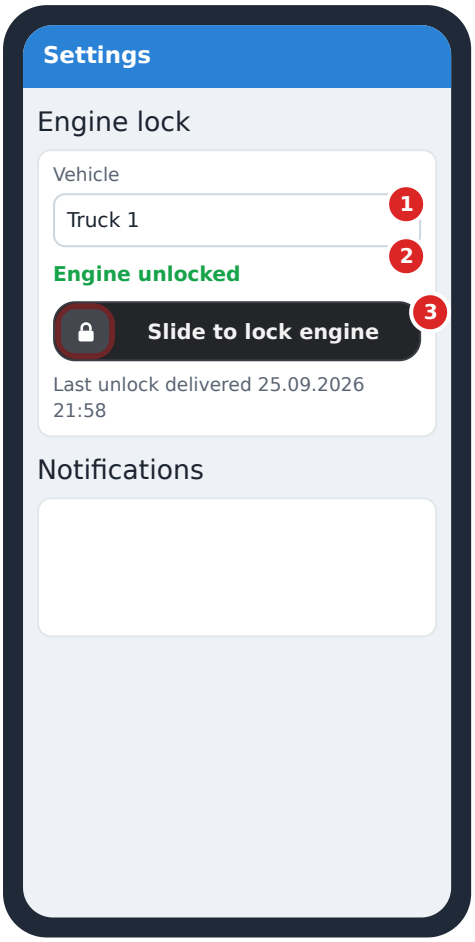
To get alerts while the app is closed, turn off **battery optimisation** for ZagoraGPS: phone *Settings → Apps → ZagoraGPS → Battery → Unrestricted*. Otherwise the phone may delay alerts for a long time.

Other items in the Menu

Item	Use
Places	Markers, routes and zones from your company. Tick to show them on the map.
Object control	Send commands to a tracker and see whether they were delivered. Use only commands your provider has explained to you.
Image gallery	Pictures taken by trackers with a camera, by vehicle and period.

8 Engine lock

Stop a vehicle from being started, for example after a theft or when it must not be used. Available only if your tracker and account support it.



1. Open **Menu** → **Settings**. **Engine lock** is at the top. Choose the **vehicle**.
2. Check the current state: **Engine locked** or **Engine unlocked**.
3. **Slide the knob all the way to the right.** If you let go early, it springs back and nothing happens. This prevents locking by accident.

The app shows *“Lock queued...”* until the tracker receives the command, usually within seconds when the vehicle has signal. Then it shows *“Last lock delivered”* and the slider turns green: **Slide to unlock engine**.

Safety first

- Lock only a **parked** vehicle. The app refuses to lock while the vehicle is moving, or when the tracker is offline.
- Depending on the installation, locking may stop a running engine. Never lock a vehicle someone is driving.
- Unlocking always works, including when the vehicle is offline: it is delivered as soon as the tracker has signal.

After locking

Ask someone on site to try starting the vehicle, the first time, to be sure the lock works on your installation.

9 Settings

Menu → **Settings**. Changes are saved straight away.

Section	What you can change
Engine lock	Lock or unlock a vehicle (section 8).
Notifications	Turn alerts on or off, send a test, choose which events notify you.
Map	Default map (street, satellite or terrain), vehicle icon size, and where the map starts.
Object list	What the vehicle list shows under each name: status, or time of the last position.
Data list	Which details appear on a vehicle's page.
Other	Light or dark look, which tab opens first, phone or account time zone.
Account	Units (km or miles, litres or gallons, °C or °F), time zone, and **change password**.

10 Questions and help

My vehicle shows "Offline". Is something wrong?
Not always. The tracker may be where there is no mobile signal (garage, basement, rural area), or the vehicle battery may be disconnected. It updates as soon as signal returns. If it stays offline for more than a day, contact your provider.

The position looks old.
Tap refresh on the map, or pull down on the vehicle's page. The vehicle's page shows the time of the last position.

I don't get alerts.
Check that notifications are on in Settings, that the alert is ticked under "Notify me about", and that battery optimisation is off for the app (section 7). Use **Send test notification** to check.

I can't see Engine lock, History or Object control.
These depend on your account and tracker. Ask your provider to enable them.

The engine lock slider is grey.
Read the red message under it: the vehicle is moving, or the tracker is offline. Wait until it is parked and online.

I forgot my password.
Contact your provider to reset it.

Need help?
Contact ZagoraGPS support: _____ · Phone / WhatsApp: _____